

**Niagara University
Commencement Tickets**

Create a Ticketmaster Account

You can create an account through the [Ticketmaster app](#), [Ticketmaster.com](#) or on a venue or team site/app. From your My Account, you can manage your tickets, preferences, and contact [Fan Support](#) on existing orders.

To create an account, follow these steps:

1. Go to the [My Account sign in](#) page and select **New to Ticketmaster? Sign Up**.
2. Enter your details then select **Next**.
3. Enter your phone number to get your one-time code. Select **Next**.
4. We'll send your one-time code to your phone via SMS. Type in your code on our site and select **Confirm**. Standard data and messaging rates may apply.

It says I already have an account. What should I do?

If you're getting a message that says you already have an account, select **Sign In**. If you can't remember your password, simply follow the link to reset it.

I have not received my one-time code. What should I do?

If you haven't received your one-time code, you can select **Request a New Code**.

I forgot my password. What should I do?

Follow the instructions to reset your password:

1. Go to the [My Account sign in](#) page.
2. Select **Forgot Password**.
3. Type in your email address and select **Next**.
4. You'll receive an email or a text if you selected the phone option with a one-time code. Type in that code and select **Confirm**.
5. Reset your password.

I don't have a mobile device/SMS messaging. How do I verify my account?

You can also use a landline phone to verify your account. Just enter your preferred phone number — there's no need to indicate that the number is a landline. If your number is recognized as a landline, we'll call you on your landline to provide the code to verify your account.

Unfortunately, we can't utilize Google Voice or Voice over Internet Protocol (VoIP) to verify your account.

Selecting Tickets with Your Student ID

Please use the Ticketmaster link that was sent to you via email to select your tickets.

Once on the Ticketmaster website, please click the "unlock" button on the right hand side of the page. This is where you will enter your student ID number to redeem your graduation tickets:

The screenshot shows the Ticketmaster interface for the Niagara University Commencement 2024 event. On the left is a seat map with sections labeled 'STAGE' and 'LAWN'. The right side features a ticket selection panel with a dropdown for '2 Tickets', an 'Unlock' button (highlighted with a red box), and a price range from '\$0' to '\$34+'. Below this, there are tabs for 'LOWEST PRICE' and 'BEST SEATS', and a list of ticket options with prices of \$49.25.

The screenshot shows a modal dialog box titled 'Unlock' with a close button (X) in the top right corner. Below the title, it says 'Enter Offer Passcode'. There is a text input field containing the passcode '0123456'. To the right of the input field is a blue button labeled 'Unlock', which is circled in red.

This will unlock your offer, and take you back to the seat map, where you will be able to select your tickets and proceed to the checkout page.

How do I transfer tickets?

Ticket Transfer makes it possible to send tickets to friends and family. You can use Ticket Transfer to send some or all of your tickets from your Ticketmaster account to others securely, allowing everyone to enter the event with their own ticket.

Transferring your tickets

How does ticket transfer work?

When you transfer tickets to another fan and they accept them, the recipient is issued a new barcode that only they can use. The tickets in the sender's account will no longer be valid for entry.

To transfer your tickets, follow these steps:

Ticketmaster app:

1. Open the Ticketmaster app and sign into your account.
2. Find your order in My Events.
3. Tap **Transfer**. If the **Transfer** button is grayed out, your tickets aren't eligible for transfer.
4. Select the tickets you'd like to transfer and tap **Transfer To**.
5. Enter your recipient's information, including their mobile number or email address — you could even add a note too. If a mobile number is entered, a link to claim the ticket will pop up with a pre-written text message, just press send and it will go to your recipient. If an email address is entered, a link to claim the ticket will go to your recipient in an email.
6. Tap **Transfer Ticket**.

Ticketmaster.com:

1. Sign into your [My Account](#).
2. Find your order in the My Tickets section.
3. Click **Transfer Tickets**. If the **Transfer** button is grayed out, your tickets aren't eligible for transfer. For account security, you may need to confirm your account by entering the four-digit code emailed or texted to you.
4. Select the tickets you'd like to transfer and click **Continue**.
5. Enter your recipient's information, including their email address — you could even add a note too.
6. Click **Send**.